



**LIMITED WARRANTY FOR INVERTER**

**THE POWER OF ASTRONERGY**

# ASTRONERGY FACTORY WARRANTY

For the inverter with this warranty card you purchased, you receive a Astronergy factory warranty valid for 5 years from the date of installation and no more than five and a half years from the delivery date from Chint Solar (ZheJiang) Co., Ltd.

This warranty includes all defects of design, components and manufacturing.

## 1. Excluded from warranty are damages due to:

- Breaking the product seal (opening the casing) without proper approval
- Transport damage
- Incorrect installation or commissioning
- Failure to observe the user manual, the installation guide, and the maintenance regulations
- Unauthorized modification, changes, or attempted repairs
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure (e.g., lightning, over voltage, storm, fire)

If you would like to purchase an extension of Astronergy factory warranty based on the 5 years term of Astronergy factory warranty, please contact Astronergy to get the price and an extending warranty card for application.

## 2. Warranty condition

If a device becomes defective during the agreed Astronergy factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected by Astronergy:

- repaired by Astronergy, or
- repaired on-site, or
- exchanged for a replacement device of equivalent value according to the model and the age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new certificate since your entitlement is documented at Astronergy.

### **3. Excessiveness in the meaning above exists in particular if the cost of the measures for Astronergy would be unreasonable**

in view of the value that the device would have without the defect, taking into account the significance of the defect, and after consideration of alternative work around possibilities that Astronergy customers could revert to without significant inconvenience.

### **4. Warranty claim procedure:**

Please report the defective device to your supplier with this warranty card completed.

Supplier is required to send the warranty claim form to Astronergy or Authorized service partner with all the necessary information.

Please note Astronergy reserve the ultimate explanation right on this warranty card.

Please fill in the required information below when your device is defective, scan and send it to your supplier or email your supplier with all the information

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#### **End User Information**

Customer name:

Phone number:

Email:

Detailed address:

#### **Product Information**

Inverter Model:

Serial No. (S/N):

Purchase date:

Dealer/Installer:

Commissioning data:



### CORPORATE HEADQUARTERS

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### MANUFACTURING PLANTS

Hangzhou, Shanghai & Jiuquan

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